### **Usage Q&A**

- Are there any age or height requirements for using the bicycles?
- A There is no age requirement. Anyone who is taller than 140 cm and can safely ride a 20-inch electric-assist bicycle can use them.
- I don't have a smartphone. Can I use the service as a member?
- A A smartphone is required for the single use and monthly membership options. The 1-day pass, available for purchase at partner locations, does not require a smartphone.
- What should I do if there are no bicycles at the port or the port is full when I want to return a bicycle?
- A If there are no bicycles, please use another nearby port. If the port is full, please park the bicycle neatly next to the port, within the range of the signal emitted from the port. (Please be aware that some ports do not allow more bicycles than the number of racks to be parked.) Please understand that this is a shared service, and check the port status in advance using the app, etc.
- What should I do if the bicycle is damaged or stolen?
- For accidents, theft or damage, please contact us via the inquiries telephone number.

If it has been caused by user negligence, the actual cost incurred will be charged. Before use, be sure to check that there are no problems with the brakes or seat, etc.

#### Q Can I use Share Cycle outside of Fukui City?

A Yes. Members can use the same ID for Share Cycle services provided by Docomo Bike Share (with some exceptions) in other areas.

However, please note that bicycles rented in Fukui City cannot be returned outside of Fukui City.

Please visit our website for more information regarding use

### Insurance

We are covered by various types of insurance to cover not only your own injuries, but also the unlikely event that you injure a third party. The user is responsible for any damage that exceeds the insurance limit. \*For details of the insurance policies, please refer to the terms of use on the websit

## Safety

Please use the bicycles while abiding by the rules and manners below.

- In principle, bicycles should be ridden on roads; however, sidewalks are OK.
  - · When on roads, ride at the left edge of the road.
  - · Riding into oncoming traffic on the right side of the road is prohibited Give priority to pedestrians when riding on the sidewalk, and ride slowly
- O Do not park bicycles on sidewalks where they obstruct pedestrians.
- Don't ride dangerously.
- O Helmets are available at the Welcome Center to rent free of charge.



### Fuku-chari Office **\ 080-8996-6996**

505 Satobessho-shinmachi, Fukui City 910-0056 (inside Houbisya Co., Ltd.) Hours: 9:00 am ~ 6:00 pm \*In case of accidents and other emergencies, the office is open after hours

■ Commissioned by: Fukui City

Operated by:

**Fukui Share Cycle Project Committee** 

Nihonkai Consultant Co., Ltd. (Operation management)

Houbisya Co., Ltd. (Operation support)

Docomo Bike Share, Inc. (System provision



Enjoy the city of Fukui using Fuku-chari **FUKU-**CHARI **Electric-assist Bicycle** 

# **Sharing Service**

Pick up and return at any port! Share Cycle provides convenient electric-assist bicycles that you can rent with your smartphone, making it perfect not only for sightseeing, but also for everyday transportation such as commuting to work or school and shopping. Why not give it a try?

The information in this leaflet is current as of March 2023.

Convenient 1-time registration

#### Rent / Return

Single use membership

First 30 minutes 110 yen/use (tax included)

### **Monthly membership**

**Basic fee** 1,650 yen/month

(tax included) First 30 minutes O ven/use

+110 yen for every additional period exceeding 30 minutes

Download the app

Download the "Docomo Bike Share" smartphone app using the QR code on the right You can download it even without a Wi-Fi co



Membership registration

Follow the instructions in the app and enter the necessary information to register as a member.

\*Please be careful when entering your login ID and pass

Use the app to reserve or rent a bicycle without a reservation

Reserve from the map using the app's map, then choose Choose a bicycle at the port

from and choose a bicycle

\*Bicycle numbers start with FKI

\*Please refer to the page on the right Unlock and start using 2 Press the "Start"

1 Select "Round operation terminal" from "Unlock' to display the QR scan

dt





2

#### If you register your transportation IC card or Osaifu-Keitai as a key, you can unlock it just by holding it over it.

 Select "Account" at the bottom of the map screen

2

2 From the account screen, select "Card key / smartphone key registration" and select "Round operation terminal
Press the "Start" button on the operation terminal and scan the QR code

4 Hold your IC card or smart phone over the scanning area In addition to Osaifu-Keitai

Suica, ICOCA, PASMO, etc. can also be registered.

Things required



For those who want to rent for a full day

#### Usage without membership

1-day pass

Purchase at a sales location Easy cash payment. You will receive a "card key". 1.650 yen/day (tax included)

Things required Smart phone or mobile phone

**Payment** (¥) Cash

#### Purchase on the website

Advance purchase is possible on the website. You will receive a "Web unlock code".



information using the website

1 Enter the required

Purchase after registering according to the instructions on the website. Follow the link in the email you receive after purchase

2 Rent Enter the bicycle number. Press "Start" on the bicycle terminal and





#### 2 Enter the bicycle number

Purchases can be made at

1,430 yen/day (tax included)

multimedia stations.

to the registration procedure

Purchase a ticket from one of the above multimedia stations. Scan the QR code on

the ticket to start the registration process

Enter the bicycle number of the bicycle you want to use on the convenience store pass member "Top screen".

\*You can confirm the bicycle number at the port or using the app's map







to unlock it.

Go to the port, press the "Start" button on

the bicycle terminal, and then press the "Unlock bicycle" button on the website

24 hours By 11:59 pm on the rental day

\*The 1-day pass cannot be used outside of Fukui City

Purchase at a convenience store

1) Purchase a ticket from a multimedia station and proceed



**Payment** 

#### Things required Things required Smartphone

Lock and press the "Return" button on

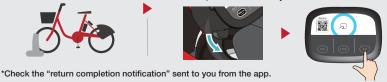
the bicycle terminal. When the ring turns

Please note the procedure for returning bicycles. \*Bicycles can only be returned at cycle ports.



Insert the bicycle in





When parking the bicycle temporarily at a place other than cycle ports:

Resuming use

Just lock. Press the latch to engage the lock Same procedure as renting

 Usage fee accrues during temporary parking. · Please make sure to return the bicycle to a port.



Multiple people can share an IC card, saving money.

The basic fee shown on the right is charged for each card Please contact us via the inqu details on how to apply, etc

Basic fee 2,200 yen/month (tax included) +110 yen for every additional period exceeding 30 minutes

Temporary parking



# **Corporate members**

