

Usage Q&A

Q Are there any age or height requirements for using the bicycles?

A There is no age requirement. Anyone who is taller than 140 cm and can safely ride a 20-inch electric-assist bicycle can use them.

Q I don't have a smartphone. Can I use the service as a member?

A A smartphone is required for the single use and monthly membership options. The 1-day pass, available for purchase at partner locations, does not require a smartphone.

Q What should I do if there are no bicycles at the port or the port is full when I want to return a bicycle?

A If there are no bicycles, please use another nearby port. If the port is full, please park the bicycle neatly next to the port, within the range of the signal emitted from the port. (Please be aware that some ports do not allow more bicycles than the number of racks to be parked.) Please understand that this is a shared service, and check the port status in advance using the app, etc.

Q What should I do if the bicycle is damaged or stolen?

A For accidents, theft or damage, please contact us via the inquiries telephone number. If it has been caused by user negligence, the actual cost incurred will be charged. Before use, be sure to check that there are no problems with the brakes or seat, etc.

Q Can I use Share Cycle outside of Fukui City?

A Yes. Members can use the same ID for Share Cycle services provided by Docomo Bike Share (with some exceptions) in other areas. However, please note that bicycles rented in Fukui City cannot be returned outside of Fukui City.

Please visit our website for more information regarding use.

Insurance

We are covered by various types of insurance to cover not only your own injuries, but also the unlikely event that you injure a third party. The user is responsible for any damage that exceeds the insurance limit. *For details of the insurance policies, please refer to the terms of use on the website.

Safety

Please use the bicycles while abiding by the rules and manners below.

- In principle, bicycles should be ridden on roads; however, sidewalks are OK.**
 - When on roads, ride at the left edge of the road.
 - Riding into oncoming traffic on the right side of the road is prohibited.
 - Give priority to pedestrians when riding on the sidewalk, and ride slowly near the road.
- Do not park bicycles on sidewalks where they obstruct pedestrians.**
- Don't ride dangerously.**
- Helmets are available at the Welcome Center to rent free of charge.**

How to use electric-assist bicycles



There is a risk of unexpected sudden acceleration or overturning due to the operation of the electric assist. Please pay attention to the following points.

- Do not pedal strongly when starting to move or riding at low speed
- Apply the front and rear brakes while stopped and do not rest your feet on the pedals
- Always sit on the seat properly when starting to move. Do not ride while standing on one pedal on one side of the bicycle.

[Inquiries]

Fuku-chari Office ☎ 080-8996-6996

505 Satobesho-shinmachi, Fukui City 910-0056 (inside Houbisya Co., Ltd.)
Hours: 9:00 am ~ 6:00 pm
*In case of accidents and other emergencies, the office is open after hours.

■ Commissioned by: **Fukui City**

■ Operated by: **Fukui Share Cycle Project Committee**

- Nihonkai Consultant Co., Ltd. (Operation management)
- Houbisya Co., Ltd. (Operation support)
- Docomo Bike Share, Inc. (System provision)

Website



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FUKU-CHARI

Electric-assist Bicycle Sharing Service

Pick up and return at any port! Share Cycle provides convenient electric-assist bicycles that you can rent with your smartphone, making it perfect not only for sightseeing, but also for everyday transportation such as commuting to work or school and shopping. Why not give it a try?

The information in this leaflet is current as of March 2023.

Enjoy the city of Fukui using Fuku-chari

- Convenient 1-time registration

Rent / Return

Usage with membership 24 hours

Single use membership

First 30 minutes
110 yen/use
(tax included)

Monthly membership

Basic fee
1,650 yen/month
(tax included)
First 30 minutes
0 yen/use

+110 yen for every additional period exceeding 30 minutes

1 Download the app

Download the "Docomo Bike Share" smartphone app using the QR code on the right

*You can download it even without a Wi-Fi connection.



2 Membership registration

Follow the instructions in the app and enter the necessary information to register as a member.

*Please be careful when entering your login ID and password (when using capital and lowercase letters).

3 Use the app to reserve or rent a bicycle without a reservation

Reserve from the map

Select the port you want to rent from using the app's map, then choose the **bicycle number** you want to rent

Choose a bicycle at the port

Go to the port you want to rent from and choose a bicycle

*Bicycle numbers start with FKI

4 Unlock and start using

*Please refer to the page on the right for how to park / return bicycles.

① Select "Round operation terminal" from "Unlock" at the bottom of the app to display the QR scan screen

② Press the "Start" button on the terminal

③ Scan the QR code to unlock the bicycle



If you register your transportation IC card or Osaifu-Keitai as a key, you can unlock it just by holding it over it.

- Select "Account" from the tap screen at the bottom of the map screen
- From the account screen, select "Card key / smartphone key registration" and select "Round operation terminal"
- Press the "Start" button on the operation terminal and scan the QR code
- Hold your IC card or smart phone over the scanning area.

In addition to Osaifu-Keitai, Suica, ICOCA, PASMO, etc. can also be registered.

Things required

Smartphone

Payment

Credit card or docomo payment

- For those who want to rent for a full day

Usage without membership

Rent

Return

24 hours By 11:59 pm on the rental day

1-day pass

*The 1-day pass cannot be used outside of Fukui City

Purchase at a sales location

Easy cash payment. You will receive a "card key".

1,650 yen/day (tax included)

*Please refer to the port map on the rear side for sales locations.



Things required

Smart phone or mobile phone

Payment

Cash

Purchase on the website

Advance purchase is possible on the website. You will receive a "Web unlock code".

1,430 yen/day (tax included)



① Enter the required information using the website

Purchase after registering according to the instructions on the website. Follow the link in the email you receive after purchase.

② Rent

Enter the bicycle number. Press "Start" on the bicycle terminal and then press the "Unlock" button on your smartphone screen.



Things required

Smartphone

Payment

Credit card or Docomo payment

Purchase at a convenience store

Purchases can be made at multimedia stations.

1,430 yen/day (tax included)



Seven-Eleven Multi-copy machine



FamilyMart FamiPort

① Purchase a ticket from a multimedia station and proceed to the registration procedure

Purchase a ticket from one of the above multimedia stations. Scan the QR code on the ticket to start the registration process.

Scan for details on how to purchase at multimedia stations.



② Enter the bicycle number

Enter the bicycle number of the bicycle you want to use on the convenience store pass member "Top screen".

*You can confirm the bicycle number at the port or using the app's map.



③ Rent

Go to the port, press the "Start" button on the bicycle terminal, and then press the "Unlock bicycle" button on the website to unlock it.



Things required

Smartphone

Payment

Cash, etc.

*According to convenience store regulations

⚠ Please note the procedure for returning bicycles. *Bicycles can only be returned at cycle ports.

① Insert the bicycle in the rack.



② Lock and press the "Return" button on the bicycle terminal. When the ring turns blue, return is complete.



*Check the "return completion notification" sent to you from the app.

When parking the bicycle temporarily at a place other than cycle ports:

Temporary parking

Just lock.

Press the latch to engage the lock.

Resuming use

Same procedure as renting



- Usage fee accrues during temporary parking.
- Please make sure to return the bicycle to a port.

Corporate members

Multiple people can share an IC card, saving money.

The basic fee shown on the right is charged for each card. Please contact us via the inquiries telephone number for details on how to apply, etc.

Basic fee **2,200 yen/month (tax included)**

+110 yen for every additional period exceeding 30 minutes



0 50m 100m 150m

Legend

- Bicycle port
- Bicycle parking prohibited area
- Public toilet
- Municipal bicycle parking lot
- Bicycle Parking Lot
- One-day pass sales location

Look for the red bicycles!




One-day pass sales location
Hours: 8:30 am – 7:00 pm

Bicycle Ports

1 Fukui City Tourist Information Center 1-2-1 Chuo, Fukui (Happiring) [One-day pass sales location] Hours: 8:30 am – 7:00 pm *Helmet rental location	5 Kitanosho Castle (Shibata Shrine) 1-21-17 Chuo, Fukui
2 Fukui Station (Bicycle Parking lots on North side) 2-8-1 Ote, Fukui (near Ekimae police box)	6 The Fukui Chamber of Commerce and Industry 2-8-1 Nishikida, Fukui
3 Fukui City History Museum 3-12-1 Hoen, Fukui	7 Atagozaka (Parking lots) 1-8-5 Asuwa, Fukui
4 Central Park (Fukui City Hall) 3-11 Ote, Fukui	8 Fukui City Griffis Museum 3-5-4 Chuo, Fukui
	9 Nishiki Park (Kata-machi) 2-14-5 Junka, Fukui
	10 Tawaramachi Station Square 1-20 Tawara, Fukui